

Your suggestions and complaints regarding the quality of the service you are rendered by the bank staff

Date: _____

Business centre: _____

Customer name and surname: _____

Company represented: _____

Telephone No: _____

Postal Address: _____

e-mail: _____

Staff name and surname: _____

Date the reported incident occurred: _____

Details of the incident/your suggestions: _____

Other comments: _____

Your suggestions and complaints regarding the quality of products and services the bank offers

Date: _____

Business centre: _____

Customer name and surname: _____

Company represented: _____

Telephone No: _____

Postal Address: _____

e-mail: _____

Product you have comments on: _____

Details of the incident/your suggestions : _____

Your suggestions and complaints regarding the comfort of the environment you are being serviced at

Date: _____

Business centre: _____

Customer name and surname: _____

Company represented: _____

Telephone No: _____

Postal Address: _____

e-mail: _____

Details of the incident/your suggestions: _____
